

The Tasting Room at Sarah's Vineyard

Visitor Policies 2018

At S.V., we are proud of our scenic grounds and our forty-year tradition of warm hospitality; it is important to us that our guests have an enjoyable and safe experience while visiting us.

The patio and bocce areas are for customers only; they are available on a first-come basis. If you'd like a table, we ask that you buy a bottle of wine per couple on the day of your visit to enjoy here or to take home. You're welcome to bring a picnic basket and dine *al fresco* on the patio. The patio area is available during our regular business hours of Noon to 5 pm daily.

We ask all guests who visit our venue to observe the following:

- **Check-In** at the Tasting Room prior to seating.
- **Bring ID.** All guests who drink alcoholic beverages must be able to prove that they're at least 21 years of age or older, by California law.
- **Limited Seating:** In consideration of our other guests, we ask that you limit your stay to 2 hours, unless advance arrangements are made.
- **Reservations** are available for Wine Club Members only, for a table on the patio or bocce courts. In consideration of all our guests, reservations are for a 2-hour time slot, unless arrangements are made in advance with the Event Coordinator. Call the Tasting Room at 408-847-1947 for reservations. For groups larger than 7 people see below for Group Tastings.
- **Outside Alcohol** is not allowed at any time due to licensing and liability restrictions. Please do not bring in wine, beer, or spirits that you did not purchase from us on the day you visit.
- **Children** are allowed but not recommended – being around adults tasting wine is really boring for them. This is an alcohol production and service establishment; we do not have a play area. For the comfort and safety of all our guests, children must remain under immediate, arms-length parental supervision at all times! That means no running, yelling, ball throwing, soccer practice, or frisbee. Our staff will politely ask families to depart the grounds if parental supervision does not meet our standards.
- **Dogs are Welcome Outdoors** if they are quiet and well-behaved. We keep dog bowls with fresh water on the deck for your four-legged friends. Dogs must be on a leash and controlled at all times. For the comfort and safety of our guests and staff, no dogs inside the tasting room. Please clean up after your dog; there is a bag station in the corner of the lawn area. And please remember, not everybody wants to be sniffed.
- **Smoking is Restricted** to the area near the restrooms, where we keep an outdoor ashtray.

- **Vineyard Areas** are off limits at all times. We are a working farm; please contain your enjoyment of our grounds to the tasting room and patio areas.

We have established these policies to help ensure a pleasant and safe experience for all our patrons; thank you in advance for observing them.

Group Tastings (8 or more visitors)

- Groups of 8 or more must make a reservation by calling Sarah's at 408-847-1947 or email us at events@sarahsvineyard.com. Please notify us at least 48 hours in advance; this allows us to set up an area for your entire group to be seated together and arrange a dedicated server for larger groups.
- Group tasting fee is \$10 per person and not refundable towards additional purchases.
- We offer complimentary wine tasting to our Wine Club members (2 people per Wine Club account) along with other benefits – so please let us know how many Sarah's Vineyard Wine Club members are in your group!
- Please designate a group representative to pay the tasting fee for the entire party, allowing us to serve your entire group rapidly.

Limo and Bus Groups

For groups arriving via limousine or bus for a tasting experience at our winery, please call a day in advance to make arrangements. We have limited parking and for the convenience of our other guests, we ask for advance notice when a larger vehicle is coming.

- A reservation is required for larger groups, see Group Tasting above. This allows us to set up an area in advance for your entire group to be seated together, and arrange a dedicated server for larger groups.
- Please designate a group representative to pay the tasting fee for the entire party, allowing us to serve your entire group rapidly.
- A confirmation phone call by the limo/bus driver or company noting the anticipated arrival time is greatly appreciated; call 408-847-1947.
- Please inform your guests that no outside alcohol can be brought onto our premises. Any alcohol stored or consumed in your limousine or bus must remain in the vehicle.
- Please note that our glassware is not complimentary with your tasting; please return it to a staff member when leaving.